

BEST OF TIME INTERNATIONAL, LLC; ALEX FINE JEWELRY, INC.; LUXURY FINE WATCHES, LLC (collectively referred to as "Best of Time") CLAIM FORM INSTRUCTIONS

Georgia Governor's Office of Consumer Protection State of Georgia

Please type or print legibly in black or blue ink.

- This Claim Form is for consumers who made purchases from Best of Time during the time period of September 1, 2011, through and including July 25, 2014, and whose transactions may be eligible for full or partial refunds from Best of Time in connection with the Settlement Agreement between the company and the Georgia Governor's Office of Consumer Protection.
- If your claim is approved, you will be eligible to receive a partial refund reflecting up to 25% of the total price paid for the item(s).
- If you have already received a full or partial refund for the item(s) purchased from Best of Time, the amount of restitution for which you are eligible will be offset by the amount of your previous refund.
- Please be aware that restitution will be drawn from funds held in a Trust Account, and all claims will be granted solely at our discretion. If the amount claimed by consumers exceeds the amount in the Trust Account, the funds will be distributed pro rata. This means that while you may be eligible for restitution, you may not receive the full amount requested.
- Eligible consumers should fill out this Claim Form *completely*. Failure to provide all of the information requested will not necessarily result in the denial of your claim; it could, however, delay the disbursement of restitution and/or limit the amount of restitution that you are eligible to obtain. Questions should be directed to Investigator Byron Hogan via email (Byron.Hogan@ocp.ga.gov) or by telephone at (404) 657-5671.

Documents Requested. Return the attached Claim Form with **copies** (no originals, please) of:

- 1. Documents that establish you purchased watches, jewelry, or related items from Best of Time between **September 1, 2011 and July 25, 2014**; e.g., any of the following:
 - (a) Credit card and/or bank statements showing payment to Best of Time for the item(s);
 - (b) Email confirmation from Best of Time of your purchase; or
 - (c) Any other form of documentation that shows payment submitted to Best of Time for items purchased.
- 2. If applicable, documents that show any complaints regarding your purchase from Best of Time, including but not limited to any of the following:
 - (a) Copies of complaints submitted to Best of Time and/or its employees, agents, affiliated entities, successor companies, or independent sales companies;

- (b) Copies of complaints submitted to the Better Business Bureau:
- (c) Copies of complaints submitted to any governing body, including, but not limited to any Attorney General's office, the Georgia Governor's Office of Consumer Protection, or letters and/or emails to elected officials:
- (d) Copies of letters and/or emails sent to credit card companies disputing the charge; or
- (e) Any 3rd-party appraisals or insurance company reports that conflict with appraisal values given by Best of Time in connection with your purchase.

In some cases, the Georgia Governor's Office of Consumer Protection may need to request additional documentation from you. If you are missing any of these documents, you may submit a Claim Form anyway, and provide a detailed explanation of the events. Your lack of documentation does not necessarily mean that your claim will be denied; however, without some record establishing the price of your purchase, it is much less likely that your claim will be successful.

- Keep a copy of your completed Claim Form and any submitted attachments for your records.
- Submit your completed Claim Form and any documentation by regular U. S. First-class mail, overnight delivery, fax, or hand-delivery. You may not submit the Claim Form by email!

Mailed, overnight-delivered, and hand-delivered Claim Forms, including supporting documentation, should be submitted to:

Best of Time Restitution Program c/o Investigator J. Byron Hogan Governor's Office of Consumer Protection 2 Martin Luther King Jr. Drive SE, Suite 356 Atlanta, Georgia 30334-9077

Faxed Claim Forms (including documentation) should be faxed to (404) 463-8212.

The Claim must be faxed no later than 5:00 p.m. EDT on November 5, 2014 or postmarked no later than midnight on that date. Claim forms submitted after the deadline will not be considered.

You should receive an acknowledgment regarding your claim no later than December 31, 2014. Please be aware that restitution will be drawn from funds held in a Trust Account to be set up and administered for this purpose. Before refunds can be sent, each claim submitted must be evaluated and verified. Your patience during this time is appreciated.

BEST OF TIME INTERNATIONAL, LLC; ALEX FINE JEWELRY, INC.; LUXURY FINE WATCHES, LLC

(collectively referred to as "Best of Time") CLAIM FORM

Consumer Name:				
Consumer Social Security Number of	or Consumer Tax EIN# (Requi	red):		
Mailing Address (Required):				
City	State:	9 Digit Z	ip:	
Phone (Required): ()	(This number is my	CellHom	e) Email:	
Please list the details of your purcha	ase:			
Date(s) of purchase(s):				
Product(s) purchased:				
Invoice number(s):	Amount(s) paid:			
Have you received a refund, account other source related to the product of				r from any No
If you answered "Yes," please expla	in and identify any amounts yo	ou were refunded	and the source of the refu	ınd:
Please provide a brief explanation facts that you believe are relevant to		easons you are re	questing restitution. Incl	ude all
			(Attach Additional Sheet	If Needed)
Have you attached Documents to su	ubstantiate your claim?	Yes	No 🗌	
Have you been or are you currently	a party to any legal action aga	inst Best of Time	? Yes No	
I declare, under penalty of p contained in this claim is true copies of the originals. I un "public record" under state la	and accurate, and that a derstand that my claim	ny documents and the relat	attached are true and ed documents will b	l accurate pecome a
		- <u> </u>		
Signature	Date	City and	State where signed	

Return to the Governor's Office of Consumer Protection to address or fax number listed on instruction sheet.